



## CAPABILITIES

# Facilitation, Training, and Development

By guiding groups through structured processes, we help teams align on goals, solve complex problems, and **spark innovative thinking**.

We create programs that enhance skills, improve performance, and foster lasting growth by blending practical exercises with real-world insights. Our approach **empowers individuals and teams** to achieve their full potential.

### Core Competencies

- Instructional design
- Change management
- Facilitation and workshop delivery
- Assessments and evaluations
- Technology integration

### Industry Experience

- Interagency
- Infrastructure
- Health and human services

### Related Projects

U.S. Customs and Border Protection Office of International Affairs Mission Support  
U.S. Food and Drug Administration Conference and Communications Planning

## Our Approach

### Assess and Define Goals

We identify skill gaps, learning objectives, and organizational priorities to establish clear outcomes for teams.

### Design Tailored Programs

We plan logistics, materials, and resources for our tailored training programs, workshops, and facilitation sessions, incorporating adult learning principles, interactive exercises, and real-world scenarios.

### Deliver and Facilitate

We conduct sessions using engaging facilitation techniques, encouraging participation, collaboration, and practical application of skills. We can also quickly adapt in real-time based on learner needs.

### Evaluate and Refine

We measure learning effectiveness through assessments, surveys, and performance observations, and gather participant feedback to refine content and delivery.



### Contact

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