

## CASE STUDY

# Leading Complex Projects

## to Support Federal Agencies' Coordination, Communications, and Programming

Our team has deep experience in leading and managing complex projects and programs for federal clients. We facilitate informed decision-making, improve collaboration, and strengthen multi-faceted communication efforts.

**We combine strong project management expertise with strategic communications to enhance decision-making, streamline processes, and strengthen engagement across diverse stakeholders. We manage scope, schedules, and budgets; identify and track risks; and analyze data and prepare reports to ensure agencies achieve mission success.**

**We provide comprehensive Project Management Office (PMO) support to U.S. Customs and Border Protection's (CBP) Office of International Affairs, managing critical interagency agreements (IAAs) with the U.S. Department of State (DoS).**

Our team delivers program performance reporting and geospatial analysis, enabling CBP leadership to operate more efficiently and provide the highest value to DoS partners.

**Working in coordination with CBP's Infrastructure Portfolio under the Program Management Office Directorate (PMOD), we oversee the collection and tracking of real estate and environmental program data.**

Our role spans project management, strategic messaging, material development, and interagency coordination—ensuring the smooth execution of multi-billion-dollar acquisition projects vital to U.S. border infrastructure and security.

**We developed and implemented a comprehensive communications project management plan with the U.S. Food and Drug Administration (FDA) to engage and inform stakeholders across the drug compounding industry.**

Our work included tracking schedules, conducting gap analyses, defining key messages, producing monthly email content, and promoting participation in the agency's training programs, discussion series, and hybrid annual conference on compounding quality.

We also provided outreach and on-site logistical and creative support the annual conference—identifying venues, managing outreach, and designing branded content to boost attendance and engagement.



**We specialize in Program and Project Management, helping businesses of all sizes navigate complex projects with ease and efficiency.**

**Whether you're managing a single project or overseeing a portfolio of initiatives, we provide the tools, strategies, and insights you need to achieve your goals on time, within budget, and to the highest standards.**

### Core Competencies

- Scope, schedule, and budget management
- Risk management and tracking
- Data analysis and reporting
- Event planning and management
- Interagency coordination

### Contact

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